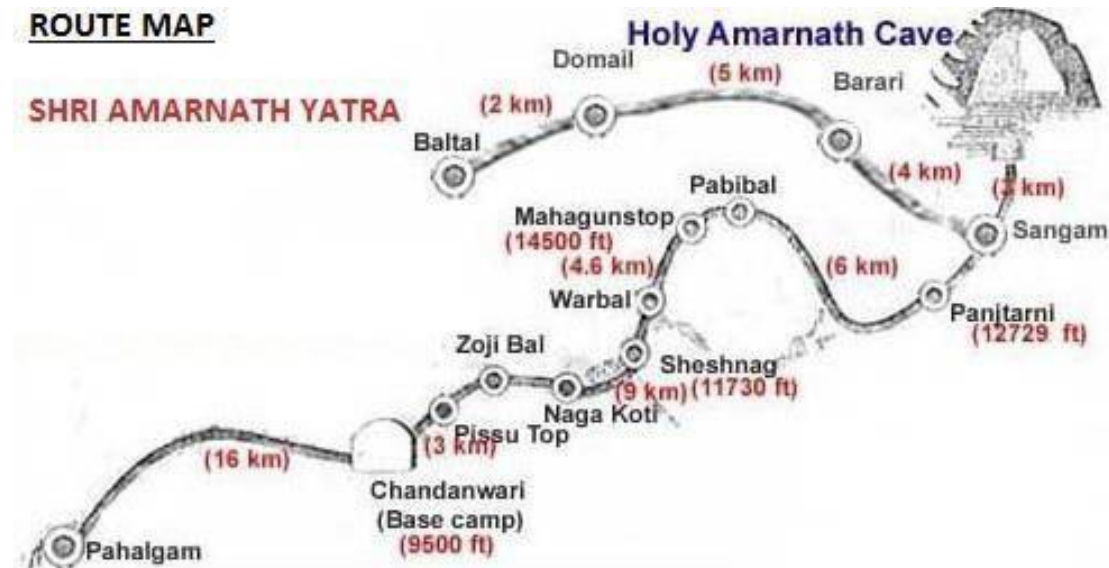


ROUTE MAP



AMARNATH YATRA – 2019

2 NIGHT 3 DAYS AMARNATH YATRA PACKAGE (SAME DAY RETURN)

Amarnath ji Yatra start from 01st/July/2019 till 15th/August/2019, Total days of Yatra is 45 Days

Srinagar – Sonmarg - Neelgrath – Holy Cave – Srinagar

{2 Nt at Sonmarg}

PACKAGE PRICE:

02 PAX – INR 14000.00 PER PERSON

04 PAX – INR 12500.00 PER PERSON

06 PAX – INR 11800.00 PER PERSON

Extra Person Child/Adult INR:- 9500 Per Person

Hotels Envisaged 3*

Sonmarg – 2 Night:- Hotel Glacier Heights / Imperial Heights

INCLUSIONS: -

- Srinagar airport - Sonmarg - Neelgrath {Baltal} - Srinagar transfers by Exclusive Non A/C CAB
- Neelgrath Helipad - Panchtarni Helipad & Neelgrath Helicopter Tickets.
- 02 Night stay at Sonmarg at Hotel.
- 02 Breakfasts & 02 Dinners at hotels.
- Yatra Permits included with Helicopter Tickets.
- All applicable hotel taxes.
- Ac Dzire/Etios/Indica/Innova/Tavera/Qualis
- GST Include

EXCLUSIONS: -

- Compulsory Medical Health Certificate.
- Travel Insurance.
- Any meals other than those mentioned above.
- Any Airfare / Train fare / Horse Charges, Palkies Charges etc.
- Any transportation that is not mentioned in the itinerary.
- Entrance fees to Amusement parks & Boating charges.
- Any portage at airports and hotels, tips, insurance, wine, mineral water, telephone charges, and all items of personal nature.
- Any services not specifically mentioned in the inclusions.
- Expenses caused by factors beyond our control like rail and flight delays, roadblocks, and vehicle mal-functions, political disturbances etc.

Detailed Itinerary: -

DAY 01: SRINAGAR AIRPORT - SONMARG 100 KMS {4 HRS. DRIVE}

Welcome to Srinagar and transfer by Car to Sonmarg. Arrive Sonmarg & check in your booked Hotel. Rest of the day at leisure. Dinner & Overnight stay at Sonmarg.

DAY 02: SONMARG - NEELGRATH - AMARNATH JI - NEELGRATH - SRINAGAR

After early breakfast short drive of 05 Kms will take you to Neelgrath Helipad.

Neelgrath {Baltal}- Panchtarni –Neelgrath {Baltal} helicopter ride. The Helicopter start operating at 06.00 Hrs (Weather Permitting). Panjtarni is approx 6 Kms from Holy Cave, you can go there by Foot or can hire Palki/Pony at your own cost. After darshan return back to Panjtarni to board helicopter to Neelgrath {Baltal}. Return back to Srinagar. On arrival check in your hotel. Dinner & overnight stay at Sonmarg.

DAY 03: DEPARTURE – Sonmarg- Srinagar Airport

After breakfast time is free till departure. Check out from the hotel. Transfer you to the airport to connect your flight to your onward journey.

Your yatra ends here with fond memories and blessings of Baba Barfani. Bum Bum Bhole, see you soon next year.

Terms & Conditions: -

1. Smiling Trips & Holidays Pvt Ltd will not be held responsible for any mishap/accident/injury/death/ Natural disaster, rites, curfew, landslide, and terrorism during the course of the tour.
2. Force Majeure or Acts of God:-During any Package period, unforeseen events can take place, these events may include but may not be limited to the following terrorism, civil unrest, rioting, war, natural disaster, typhoons, floods, landslide, political crisis, curfew. These acts among others are referred in travel industry as FORCE MAJEURE, a French term meaning "Unforeseeable Circumstances that prevent someone from fulfilling a contract." No Cancellation or any refund will be made at any cost in case of bad weather, land-slide, any other natural disaster, political/national crisis, curfew, terrorism due to which the customer could not reach the destination/ airport/ railway station/ bus stand, which is beyond the control of the Agent/Hotel. It will be entirely at the risk and cost of the customer. All customers have to manage their stay, transport, Air, train & Bus fares and any further expenses at their own cost.
3. In case of booking cancellation, our cancellation policy will be applicable.
4. Hotels, Helicopter tickets, Transport are subject to availability at the time of reservation.
5. Rates are subject to change (without a prior notice) in case of a major fuel hike or hike in Government. taxes etc.
6. Due to bad weather or technical reason if the schedule flight is cancelled / delay, Sonmarg/

Srinagar hotel/houseboat will consider No-Show for that day without any refund {In case client is not able to reach at their pre booked hotel/ destination}. Next day's accommodation has to be taken care by the guest directly. Transportation would be charged extra if vehicle is used apart from the services booked.

7. In case of cancellation of the scheduled flight due to bad weather/Force Majeure/technical reasons, advance booked passengers would get the priority next day {as per the aviation management, current situations and previous rush}.
8. All passengers have to collect the refund amount directly from the Helipad. Smiling Trips will not be responsible in case the traveler does not get the refund from the aviation services.
9. Due to lack of payment if Charter's official will advise you to put the cancellation stamp & sign in the Helicopter tickets {at Neelgarth/ Pahalgam Helipad} by them to collect the refund from passenger's travel agents, in this case we can just process your refund request to the Charter's office/ Authorized agents . Whenever we will get the refund will forward to the passengers. All refund will proceed after 55 -60 days of the over Amarnath Yarta. In case of any kind of delay in refund / Non Payment by the aviation services, our company will not be liable for the same. Client can directly contact to the Aviation services for refund. To claim the refund we would require the original Cancelled Tickets with stamp and sign {from Neelgarth/ Pahalgam Helipad and in Katra at Niharika Bhawan}. You have to put the compulsory cancellation stamp & sign in your helicopter tickets ,Without stamped tickets no refund request will be accepted.
10. Smiling Trips & Holidays Pvt Ltd shall not be responsible for non- show of passenger(s) at next destination due to

cancellation of helicopter services due to backload, delay boarding, technical reasons & also shall not be responsible if passenger(s) gets stuck at Holy Cave, Panchtarani etc and do not turn up at the next destination.

11. Yatris travelling by helicopters to Panjtarni shall not be required to secure Yatra Permits but such Yatris will be required to produce Compulsory Health Certificates, duly issued by Authorised Doctors/ Institutes at the time of boarding the helicopter at Neelgrat/ Pahalgam. No Yatri shall be allowed to board the helicopter without first submitting the CHC {Compulsory Medical Certificate}.
12. Children below 13 year in age, elderly persons above the age of 75 years and Ladies who are more than 6 weeks pregnant shall not be permitted to undertake the pilgrimage.
13. Passengers are requested to report at the departure helipad one hour before the notified departure time of the flight or at Reporting Time mentioned in the PTD. Passengers reporting beyond these timings shall be treated as "NO SHOW" passengers {without any refund} and the Operator reserves the right to allot the seat to other passengers. For Panjtarni to Neelgrath sector, passengers will be boarded on a First Come First Serve Basis subject to availability of seats.
14. In case of bad weather or any technical reason if the flight is cancelled at Amarnath Or Vaishnodevi Sector then actual tickets cost @ Rs. 4000/- Per Ticket {via Neelgarth}. Rs. 8600/- Per Ticket {Via Pahalgam} & Rs. 2078/- Per Ticket {Via Katra} for round trip will be refunded from helicopter services. Transaction charges & taxes will not be refunded.
15. Helicopter Services could be any of the aviation services available in the sector. It could be either of

Pawanhans or Global Vectra or mixed from Neelgarth Route and from Pahalgam tickets will be of Himalayan Heli Services. The estimated timings of Helicopter Tickets are between 06:30 AM till 12:00 Noon {for Same Day Package} & In Next Day Package tickets timing will be after 01:30 PM onwards via Neelgarth route.

16. Every passenger has to carry the hotel vouchers during the travel. Without Vouchers Check Inn at Hotel will not be granted.
17. Compulsory Photo identity proof has to be produced on Check-in (Passport, Voter Id, Pan Card, driving license, Aadhar Card, and any other govt. approved ID etc.)
18. No replacement in accommodation is allowed during the stay. If guest(s)/passenger(s) get(s) stuck at Sonamarg / Panchtarani and want(s) their stay at Sonmarg only instead of Srinagar for the same day, they have to make own arrangements at own cost only. Srinagar stay will consider No-Show without any refund.
19. If passenger(s) keep their vehicle for entire tour and could not visit any sightseeing, destination due to any reason, no refund of transportation will be allotted. Only Airport dropping shall be provided on the last day
20. No cancellation / refund request will be acceptable if the Shivling goes melted early.
21. No package cancellation / refund request will be acceptable due to any reason if air / train/ bus tickets get cancelled from the airlines / railway / Bus operator. Cancellation policy will be applicable.
22. If guest(s)/passenger(s) fails to reach pre booked hotel/ destination due to reasons beyond our

control viz. rail, flight, helicopters delays, roadblocks, vehicle mal-functions, political disturbances, strikes, terrorism, curfew, they have to manage all expenses for their same day stay. In case of cancellation, our cancelation policy will be applicable.

23. Disputes, if any shall be subject to Jurisdiction of Katra court only.

USEFUL INFORMATION:

Your journey shall involve trekking across high mountains, facing strong cold winds. You must carry (i) adequate woollen clothing; (ii) a small umbrella (preferably one which is tied with an elastic band around your head and supported by a strap around the chin); (iii) windcheater; (iv) raincoat; (v) waterproof trekking shoes; (vi) torch; (vii) walking stick; (viii) cap (preferably a monkey cap); (ix) gloves; (x) jacket; (xi) woollen socks; (xii) trousers (preferably a waterproof pair). These items are essential as the climate is highly unpredictable and changes abruptly from sunny weather to rain and snow. The temperature can sometimes abruptly fall to 5 degrees Celcius or lower. Postpaid connection will be working at Neelgrath onward (BSNL/ Airtel). Please carry the postpaid mobile connections in Jammu & Kashmir sector.

Detailed required in below format for issuance of helicopter tickets.

S.NO	NAME OF DEVOTEE	AGE	WEIGHT	SPOUSE NAME	FATHER / NOMINEE NAME	ID TYPE NO.	ID NO.	ADDRESS	CONTACT NO.
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Booking Process: -•••

- 1.) Kindly deposit 70% to confirm the package.
- 2.) Once you make the payment send us the deposit slip along with guests arrival & departure details and I#card to issue the tickets. (I card only if tickets need to be issued)
- 3.) Tickets shall be issued instantly once we receive the payment. (Helicopter tickets shall be mailed to you on the date committed by us)
- 4.) Hotel Confirmation vouchers shall be given to you in 3 working days after the receipt of advance.
- 5.) Driver details shall be given to you 1 day prior to your arrival date by evening 07:00 P.M.

CANCELLATION POLICY: -•••

- 1.) Minimum of Rs. 500.00 per person shall be charged for cancellation or rescheduling (Excluding air fare and train tickets).
- 2.) 25 % if cancelled, 10 days or less than the scheduled arrival.
- 3.) 50 % if cancelled, 03*09 days prior to scheduled arrival.
- 4.) 100 % if cancelled, 03 days or less prior to the schedule arrival.
- 5.) All cancellations have to be mailed to us for proper refunds.
- 6.) In case you miss the helicopter ride there shall be no refund of the same
- 7.) In case the flight is cancelled due to bad weather, you need to get your ticket stamped from airlines office at Sonmarg (baltal) and mail us. The airlines take minimum of 45 days to process the refund and same shall be credited to your account in 45 days. In this case 100 % ticket amount shall be refunded as printed on the ticket.

Bank Account Details: -•••

A/C NUMBER	NAME (ICICI BANK)	IFSC CODE	BRANCH
140805000522	Smiling Trips & Holidays Private Limited. (Current A/C)	ICIC0001408	Katra Vaishno Devi. J&K

Smiling Trips & Holidays Private Limited.
Jammu | Srinagar | Leh | New Delhi | Greece

24 * 7 Helpline :- 8881-790-790

Important Contact Numbers: -

Mr Vijay (Sr Executive)*9310222230

Ms Vasundhara Sharma (Director) -•••9711631217

Mr Dharun Sharma (Director) -- 9310036313

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